File No.I/(5)/1/2020-O/o CC-CGST-ZONE-VISAKHAPATNAM

मुख्य आयुक्तकेंद्रीय कर एवं सीमा शुल्क

OFFICE OF THE CHIEF COMMISSIONER OF CENTRAL TAX & CUSTOMS

केन्द्रीय वस्तु एवं सेवाकर विशाखापट्टणम

जीएसटीभवन, पतनक्षेत्र, विशाखपट्टणम - 530035

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TRADE NOTICE NO. 01 /2020

Dated: 05-08-2020

Sub: Launch of eOffice in the Office of the Chief Commissioner of Central Tax & Customs, Visakhapatnam-Reg.

This is for information of all taxpayers, trade associations & tax professionals, that e-Office, an application developed by the National Informatics Centre under the Ministry of Electronics and Information Technology, Govt. of India, to carry out office work electronically, has been launched in the Office of the Chief Commissioner of Central Tax & Customs, Visakhapatnam. The application is designed to establish a paperless environment in Government offices, increase efficiency, transparency, effectiveness, employee convenience and accountability and to give better services to thetaxpayers.

- 2. It is expected that adoption of e-Office to carry out office work will bring in its wake an attitudinal shift and awareness and usher in more efficient, effective and transparent inter and intra government transactions. The process will benefit the public in terms of enhanced transparency, increased accountability, assured data security and integrity and is also expected to be a huge transformation in work culture and ethics within the department.
- 3. With launch of e-Office, taxpayers & stakeholders are encouraged to utilize electronic means of communication with the Department. In this regard, it may be noted that since e-Office application requires (.)pdf files, it would be convenient if communications / letters sent to the Department by electronic means are in pdf format, better still if they are in searchable mode, for faster processing by the Chief Commissioner's office, Visakhapatnam.
- 4. Taxpayers are also encouraged to mention their mobile number and email in their communications to facilitate immediate acknowledgement by mail and SMS through the application. They will receive the Diary Number allotted to their communications, which can be used as a reference by them while communicating with the Department in future.
- 5. All members of the Regional Advisory Committee, Trade Associations, Tax Professional Bodies and Chamber of Commerce in the State of Andhra Pradesh are requested to circulate this Trade Notice among their constituent members for wide dissemination. Difficulties faced or suggestions, if any, may be brought to notice.

(Naresh Penumaka) Chief Commissioner

To:

The Members of RAC/ Trade Associations/ Tax Professionals' Bodies/ Chambers of Commerce in the State of Andhra Pradesh